



Youth Chair Trade-Up Program

What is the TiLite Youth Chair Trade-Up Program?

TiLite's Youth Chair Trade-Up Program allows any purchaser of a new TiLite TR, YR, ZR, ZRA, Aero Z or Aero R who is under the age of 14 at the time of initial purchase to trade their chair for a larger frame one time before the user's 18th birthday. The program offers every user under the age of 18 the opportunity to design a new wheelchair without incurring the full cost of purchasing a brand new wheelchair.

How much does the Youth Trade-Up Program cost?

The trade-up price is \$1,450 for the TiLite TR¹, YR¹, ZRA² and ZR² and the trade-up price is \$1,050 for the Aero Z and the Aero R.

What is included in the cost of the Youth Trade-Up Program?

The trade-up program includes, depending on the chair type:

- TiLite's vibration dampening, scratch resistant and corrosion-proof titanium frame; or, in the case of the TiLite Aero Z and Aero R, TiLite's painted aluminum frame.
- Standard Angle Adjustable Footrest.
- Folding Aluminum Adjustable Height Backrest.
- Standard Velcro Adjustable Back Upholstery.
- Standard Tension Adjustable Bolt On Seat Upholstery.
- An anodized aluminum camber tube cut to the width of your new frame in the camber of your choice.

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1. If your TR or YR is an original-style TR or YR, your trade-up frame will be a new-style TR or YR frame and will include new front forks. If you wish to retain the original-style TR or YR, an additional \$1,000 charge will apply.
 2. If your ZRA or ZR frame is a Series 1, your trade-up frame will be a Series 1 frame. If you wish to upgrade to a Series 2 ZRA or ZR, an additional \$750 charge will apply.



How do I take advantage of the Youth Trade-Up Program?

The trade-up program is available only to the original end user of the chair. The TiLite dealer or distributor who orders the trade-up chair will be responsible for disassembling the original chair and assembling the new chair utilizing the new parts included in the Trade-Up Program and the remaining hardware and components from the original chair. Once the new chair has been assembled, the original frame **MUST** be shipped back to TiLite. If we do not receive back the original frame, the dealer or distributor will be charged for the full retail cost of the frame and components.

What if I want to upgrade certain parts as part of the Youth Trade-Up Program?

Upgrades to standard components (such as integrated push handles on the backrests or transparent paint colors) will be charged at on-chair pricing. Please contact TiLite Customer Service for a full price quote.

What if I need new parts that are not part of the Youth Trade-Up Program?

Replacement parts that are not part of the Youth Trade-Up Program (such as rear wheels, front casters, wheel locks or color anodized components) will incur an additional charge. Please contact TiLite Customer Service for a full price quote.

What if the TiLite dealer or distributor prefers to send the original chair back to TiLite so that TiLite can assemble the new chair?

If you choose to return the original chair to TiLite at your expense, TiLite will disassemble the original chair and assemble the new chair. TiLite charges \$300 for this service, plus shipping charges. If TiLite determines that replacement parts are needed that are not included in the price of the upgrade, TiLite Customer Service will contact you for authorization to replace those parts for an additional charge.

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TiLite reserves the right to make changes to specifications and pricing at any time and without notice.